

Models in RT Preceptor Training- Some are better than others!

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Learning Objectives

- Describe the importance of preceptorship training for our RT students and new hires
- Review the evolution of RT preceptorship training
- Examine barriers to preceptorship training
- Compare & contrast strategies to overcome those barriers
- Review the resources which exist for preceptorship training for those wanted to learn more

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Why Care About Preceptorship Training?

- Preceptors perform a critical role in RT education, training and competency.
- However, RT's are (generally) not born with the skills necessary to do the job well.
- They need foundational (clinical and interpersonal) skills
- They also need to be trained and mentored on how to educate, and train others to enter our profession.

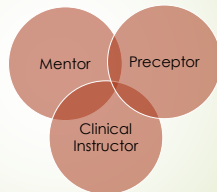
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Operational Definitions

- **Clinical Instructor:** Generally a paid faculty member who oversees and evaluates the clinical education of students.
- **Preceptor:** A person with expertise in a particular field who guides, tutors, and provides direction to a learner, especially medicine, allied health and nursing.
- **Mentor:** An experienced individual who teaches or helps a less-experienced individual learn more about their chosen role in an organization.
- **Validity:** The extent to which a concept, conclusion, or measurement is well-founded and likely corresponds accurately to the real world.
- **Reliability:** The ability to do the same procedure in the same way under similar conditions.
- **Inter-rater reliability:** The extent to which raters (preceptors) will evaluate the same student(s) under the same conditions in the same manner.

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Relationship Among These Terms—They are not mutually exclusive



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Trends in RT student Preceptorship

- **Title:** Respiratory core clinical education: a needs assessment for preceptor training (Jones-Boggs, 2009)
- **Aim:** To identify the preceptor training needs of programs that lead to the Registered Respiratory Therapist or Certified Respiratory Therapist credential (RT programs).
- **Methods:** Via e-mail directors of accredited RT programs were surveyed.
- **Results:** Seventy-four RT program directors, from programs across the United States, responded.
 - The majority of the respondents' programs use unpaid clinical preceptors.
 - Thirty-two percent of the respondents indicated that the preceptors had received no preceptor training.
 - Among the preceptors who did receive training, the duration of training ranged from 1 hour to 6 weeks.
 - The training was typically delivered by the director of clinical education or program faculty.
 - Eighty-one percent of the respondents believed there is a need for a standardized preceptor-training program.
- **Conclusions:** A standardized preceptor-training program is needed to improve the quality of preceptorship and assure that RT programs prepare graduates for 21st-century RT practice.

Chaffin, Kathy Jones-Boggs Rye J, Ellis J, Boggs. Respiratory core clinical education: a needs assessment for preceptor training. Resp Care. 2009 Jul;54(7):848-57. doi: 10.4187/jrc.001329799300358.

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According to Newble & Cannon (2011)

- "...clinical teaching is the most neglected area of teaching, despite being the one where more deficiencies have been found than any other..."
- Furthermore, they describe many clinical teaching encounters as "haphazard, mediocre, and lacking in intellectual stimulation."
- **Source:** Newble, D & Cannon, R, A Handbook for Medical Teachers, Springer Netherlands, Oct 21, 2011

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Trends in RT student Preceptorship (cont.)

- **Title:** Respiratory Therapy Administrators' Perceptions of Effective Teaching Characteristics of Clinical Preceptors (Aldahhir, et al, 2020)
- **Aim:** To determine which teaching characteristics are effective among RT clinical preceptors from the administrators' perspective.
- **Results:** A total of 34 RT administrators participated in this study, representing 18 health care institutions. The response rate was 54.8%.
 - Participants showed the most interest in the **professional competence**, followed by **personal attributes and relationship with students**. **Years in clinical practice as a respiratory therapist was negatively associated with participants' final scores.**
- **Conclusions:** This study indicates that the **professional competence of clinical preceptors is believed by RT administrators to be the most important behavioral characteristic**. This result also indicates that role modeling and showing genuine interest in patients and their care are the most effective teaching characteristics of clinical preceptors.
- **Challen:** Abdulrahman M. Aldahhir, Abdulrahman Y. Nasser, Douglas S. Gaudin, Respiratory Therapy Administrators' Perceptions of Effective Teaching Characteristics of Clinical Preceptors, *Respir Care*, 2020 Feb;65(2):191-197.

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Since 2009, Much Progress has been made to increase resources for clinical preceptorship training

- **2009—We Knew We had a Problem**
- **2010-2015—Developed Strategies and Program to Deal with the Problem**
- **2015-Now-Ohio State and AARC Partner to Develop an RT Student Preceptorship Program**
 - Four online modules addressing adult learning, understanding the learning context, the challenging trainee and handling of feedback.

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Why Are RT Student Preceptorship Programs Valuable?

- Some RTs (and potential preceptors) are more clinically proficient than others.
- Some RTs are very good clinicians but don't have good people skills.
- Being a good RT is not the same as being a good student preceptor.
- Teaching and precepting are not innate abilities, they need to be learned.
- Highly competent RTs with good interpersonal skills and aptitude still need to learn how to teach and precept RT students.

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Preceptorship Program Value (cont.)

- Not all RT student evaluation forms/rubrics are valid.
- Validity means the ability of a tool (grading rubric) or process (student evaluation Process) to accurately depict a student's clinical performance.
- Factors which can negatively influence Validity
 - An invalid grading rubric
 - Interpersonal bias (the preceptor hates me...)
 - Inadequate preceptorship training and education
 - Poor inter-rater reliability-Different preceptors rate the same student under the same conditions, differently.

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Evaluation For/Rubric Validity

- A Rubric is a form used to evaluate academic or work performance.
- Some rubrics are more valid and better than others.
- Some don't cover the scope of competencies covered in that semester.
- Some have a flawed (unbalanced) rating scale.
- Others are not sufficiently descriptive and/or redundant.
- Some digital platforms are not stable or lack full functionality.

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An Example of a Good Evaluation Form/Rubric-Missouri Southern University

- What makes it "Good"?
 - Adheres to the **KIS** principle-Keep it simple
 - Defines the semester and nature of the rotation
 - Delineates between Behavior and Clinical Proficiency
 - Much easier to enhance proficiency than change attitude
 - Score or evaluation is simple: Pass/Fail
 - Permits additional narrative comments
- How can it be improved?
 - More discrete rating categories 5-Point Likert Scale.
 - The Proficiencies should be expanded (and probably are)

Missouri Southern State University (University Center for Healthcare Case Education)

Missouri Southern, MO
2000 University Blvd
Joplin, MO 64501

Program Director: 417-624-6444
Email: info@msu.edu
Website: www.msu.edu

Clinical Evaluation of Student Performance

This document is controlled by the **MSU-EMT** staff only.

Student Name: _____ Date: _____

Case or Study Number: _____ Age: _____ Sex: _____

Site ID: _____ Date: _____

This document is controlled by the **MSU-EMT** staff only.

Program Supervisor: _____ Signature: _____

Notes of the Case (add to each student's notes)

Notes of the Case (add to each student's notes)	Site Supervisor	EMT	EMT
Scenario: A 30-year-old male patient with a history of asthma and a recent diagnosis of diabetes presents to the emergency department with symptoms of hypoglycemia and respiratory distress. The patient is conscious and oriented but appears anxious. The patient's vital signs are: BP 110/70, HR 100, RR 20, SpO2 95% on room air. The patient's blood glucose level is 45 mg/dL. The patient is currently receiving 10L of oxygen via nasal cannula. The patient's medical history includes asthma and diabetes. The patient is currently taking insulin and albuterol. The patient is currently receiving 10L of oxygen via nasal cannula. The patient is currently receiving 10L of oxygen via nasal cannula.			
Observations	Site Supervisor	EMT	EMT
Initial Assessment: Patient appears anxious and is unable to take deep breaths. The patient's vital signs are: BP 110/70, HR 100, RR 20, SpO2 95% on room air. The patient's blood glucose level is 45 mg/dL. The patient is currently receiving 10L of oxygen via nasal cannula. The patient is currently receiving 10L of oxygen via nasal cannula. The patient is currently receiving 10L of oxygen via nasal cannula.			
Secondary Assessment: The patient's respiratory status is deteriorating. The patient's vital signs are: BP 110/70, HR 100, RR 20, SpO2 95% on room air. The patient's blood glucose level is 45 mg/dL. The patient is currently receiving 10L of oxygen via nasal cannula. The patient is currently receiving 10L of oxygen via nasal cannula. The patient is currently receiving 10L of oxygen via nasal cannula.			
Interventions: The patient is currently receiving 10L of oxygen via nasal cannula. The patient is currently receiving 10L of oxygen via nasal cannula. The patient is currently receiving 10L of oxygen via nasal cannula.			
Outcome: The patient's respiratory status is improving. The patient's vital signs are: BP 110/70, HR 100, RR 20, SpO2 95% on room air. The patient's blood glucose level is 45 mg/dL. The patient is currently receiving 10L of oxygen via nasal cannula. The patient is currently receiving 10L of oxygen via nasal cannula. The patient is currently receiving 10L of oxygen via nasal cannula.			

EMT/EMT-P

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Context Matters!!! Even with a Valid Rubric,
the Process Can Undermine Validity

- Recruiting clinical preceptors with:
 - A low emotional IQ of preceptor.
 - Poor interpersonal communication skills.
 - Cultural, religious or other bias.
 - Insufficient training and mentoring.
 - Views the student as "slave labor" rather than teaching them.

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Characteristics of Preceptors

- High level of clinical competence
- Empathy
- Patience
- Outstanding Communication
- Time management
- Cultural, Religious, ethnic sensitivity
- Appeal to various learning styles

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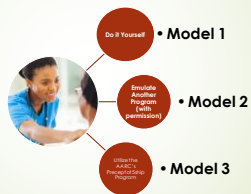
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Characteristics of the Clinical Site (Institution at which are which the students precepting)

- They value preceptor's role
- They help provide initial and ongoing preceptor training and education
- They support preceptor pay
- They understand that precepting takes time and accounts for that in work-load

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Starting or Revising A Clinical Preceptorship Program- Three Common Models



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Model 1: Doing it Yourself

Advantages	Disadvantages
Can Adapt Program to the Environment	Failure to Learn from Others Experience & Expertise
Quicker to Implement	Learning the Hard Way
	Set up for a poorly designed and implemented program
	Poor outcomes-Students who don't learn
	Requires the investment of time and other resources.

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Model 2: Emulating Others-

Advantages	Disadvantages
Can Adapt Program to the Environment	May be emulating a poorly designed and implemented program
Collaboratively learn from others' experience	Still may involve learning the Hard Way
Don't have to reinvent the wheel	Still may risk poor outcomes-Students who don't learn
	Still requires the investment of time and other resources

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Missouri Southern State University

- Devised a RT Student Preceptor Training Program
 - Set Criteria for being a preceptor.
 - Rigorous recruitment and screening process.
 - Training involves several training modules.
 - Must pass a quiz.
 - Ongoing education, evaluation and training.

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Sample Preceptor Qualifications-Missouri Southern State University – Clinical Preceptor Training Manual

- Criteria for Selection of a Clinical Preceptor: A person who is considered for selection as a clinical preceptor in the Respiratory Care Program must:
 - 1. Express interest in working with students in a preceptor role.
 - 2. Display enthusiasm.
 - 3. Demonstrate communication skills necessary to accomplish teaching.
 - 4. Meet with the approval of the Program Director, the Director of Clinical Education, and the Director of the Respiratory Care Department in which they work.
 - 5. Maintain an active state license in Respiratory Care in the state in which they practice.
 - 6. Complete required preceptor training to assure Inter-Rater Reliability.
 - 7. Maintain a minimal rating of satisfactory on the employee evaluations.
 - 8. All preceptor candidates will review the Clinical Preceptor Training Manual, take the preceptor quiz with a > 70% success, and pass an evaluation by either the DCE or a clinical faculty member for Inter-Rater Reliability.

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A screen shot from the AARC's Clinical Preceptor Course Video



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Example of a Key Principle Emphasized: **Inter-rater Reliability**

- Reliability-The ability to do the same procedure in the same way under similar conditions.
- Interrater Reliability- The extent to which raters (preceptors) will evaluate the same student(s) under the same conditions in the same manner.
- RT Student Clinical Preceptorship training program aims to maximize validity and inter-rater reliability.
- Here again, Inter-rater reliability can be enhanced via:
 - Recruiting preceptors with the right attitude, aptitude and clinical proficiency
 - Using valid evaluation rubrics and related processes.
 - Proper and ongoing training of preceptors

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Features of The AARC Clinical Preceptorship Program

- For \$199 for AARC Members, One Year access to:
 - Four online modules addressing adult learning, understanding the learning context, the challenging trainee, and handling feedback
 - Four online instructional videos with additional scenario videos containing multiple examples of effective and ineffective preceptor behaviors.
 - Example: Videos depicting what to do and what not to do with MDI Use
 - 2 online videos demonstrating student performance for standardizing preceptor evaluation
 - Downloadable workbooks and handouts for preceptors
 - Downloadable course management documents for Respiratory Manager/Department Educator
- Deliver the training one-on-one, in a group setting, or both—you decide

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Further Advancement in Preceptorship Will Require Individual **and** Organizational Efforts

Individuals:

Engagement, Attitude, Degrees

Organizations:

Educational Institution, Clinical Sites, AARC



Future Advancement of Preceptorship

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Key Points!

- Clinical Preceptorship is a highly important role
- Several models can be used to train preceptors
- Some are better than others
- Proper Preceptor training and education requires Investment by all stakeholders
 - The educational institutions
 - The Clinical Site(s)
 - Students
- That investment often pays off!!!
- Using "Expert Resources" such as the AARC Program
- Keep abreast as new developments, as new research is evolving, as are the Preceptorship programs on which they are based.

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Key References

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